

**Hospital Avoidance Services**

	<b>SERVICE PROVIDER &amp; CONTACT</b>	<b>SERVICES AVAILABLE</b>	<b>ELIGIBILITY</b>	<b>REGION</b>	<b>REFERRAL PATHWAY</b>
<b>GP Social Work Services</b>	<p><u>PCCS</u> GP Social Work Connect</p> <p>9477 8700</p>	<ul style="list-style-type: none"> <li>• Social work services provided to support clients improve their health and well-being, navigate the system, and prevent potentially avoidable hospital admissions</li> <li>• Holistic needs of clients assessed by experienced and qualified social workers</li> <li>• Referral and linkage to a broad range of appropriate services</li> <li>• Clients supported in their homes or community, or via GP practice-based services</li> </ul>	<ul style="list-style-type: none"> <li>• People living with chronic and/or complex health care conditions</li> <li>• Recent hospitalisation and at risk of readmission without support</li> <li>• People having trouble navigating and accessing support services</li> <li>• Carers at risk of stress or burnout who require support and assistance</li> <li>• Complex family situations including family and domestic violence</li> </ul>	<p><b>PCCS</b> operates the GP Social Work service across the following LGAs:</p> <ul style="list-style-type: none"> <li>• Hornsby</li> <li>• Ku-ring-gai</li> <li>• Ryde</li> </ul>	<p>Direct referral</p> <p><b>Email:</b> intake@pccs.org.au</p> <p><b>Fax:</b> 02 9477 8799</p>
	<p><u>CCNB</u> GP Social Work Program</p> <p>1300 002 262</p>			<p><b>CCNB</b> operates the GP Social Work service across the following LGAs:</p> <ul style="list-style-type: none"> <li>• Hunters Hill</li> <li>• Lane Cove</li> <li>• Mosman</li> <li>• North Sydney</li> <li>• Northern Beaches</li> <li>• Willoughby</li> </ul>	<p>Direct referral</p> <p><b>Email:</b> referrals@ccnb.com.au</p> <p><b>Fax:</b> 02 9979 7611</p>
<b>Hospital Discharge Services</b>	<p><u>PCCS</u> Back to Home Back to Life</p> <p>9477 8700</p>	<ul style="list-style-type: none"> <li>• Short-term care coordination and service support following a hospital admission to regain and maintain independence in the community</li> <li>• Services tailored to individual health and welfare needs to support clients to safely transition from hospital to home</li> <li>• Provision of case management, linkage to relevant services and ongoing monitoring via a strengths-based approach</li> </ul>	<ul style="list-style-type: none"> <li>• People at risk of admission to hospital or re-admission to hospital following discharge</li> <li>• People living with chronic and/or complex health care conditions</li> <li>• People who would benefit from short-term follow-up support at home</li> <li>• People not supported via any package with a comprehensive support service component e.g. COMPAC, TRANSPAC, CHSP, HCP, or NDIS</li> </ul>	<p><b>PCCS</b> supports people residing in the following LGAs:</p> <ul style="list-style-type: none"> <li>• Hunters Hill</li> <li>• Lane Cove</li> <li>• Mosman</li> <li>• North Sydney</li> <li>• Northern Beaches</li> <li>• Ryde</li> <li>• Willoughby</li> </ul>	<p>Direct referral</p> <p><b>Email:</b> enquiries@pccs.org.au</p>
	<p><u>JBC</u> Stay at Home</p> <p>0437 522 258</p>			<p><b>JBC</b> supports people residing in the following LGAs:</p> <ul style="list-style-type: none"> <li>• Hornsby</li> <li>• Ku-ring-gai</li> </ul>	<p>Direct referral</p> <p><b>Email:</b> stayathome@justbettercare.com</p>

All services are funded by SNHN, with no out-of-pocket expenses for the client.