



SYDNEY NORTH
Health Network

WELCOME

Behavioural and Psychological Symptoms associated with Dementia and dealing with challenging behaviours

Presented by Prof Sue Kurrle and Marie Alford

Tuesday 19 July, 2022

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COVID HOME SERVICE

WiSE Mobile Doctor



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Health Network



Mobile medical service for people in isolation due to COVID-19 to access clinical assessment and treatment for COVID and non-COVID related matters.



Available to all household members at no cost.



GP referral only via Healthlink, Fax or Phone.



0412 617 276



02 9216 7677



WISEMEDM (Healthlink)

For more information contact SNEOC@snhn.org.au



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HealthPathways

A WAY FORWARD



HealthPathways is an online health information website which supports GPs, Hospital Doctors, Nurse Practitioners, Pharmacists, Allied Health And Other Clinicians.

VIEW LIVE
PATHWAY



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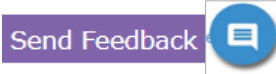
TIP: If you notice something needs updating, use this feedback icon to update the team directly!



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NEXT STEPS



- ◆ Login to the HealthPathways website and available localised pathways
- ◆ Install the HealthPathways desktop icon 
- ◆ Start using HealthPathways in your practice
- ◆ Use the floating feedback button 
- ◆ For more information contact healthpathways@snhn.org.au



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SUPPORT SERVICE FOR PATIENTS

	Non Urgent					
	Health Navigators Information And Navigation For Services	Geriatrician Outreach to Primary Care Service Clinical Input into Patient Care	Care Coordination Service	Coordination Support For Complex Patients	DBMAS Dementia Support And Management	Sydney Home Nursing Service
When Best To Use The Service	When a health professional looking to quickly identify local health and social care services.	When a GPs wishes to have Geriatrician input into patient care	For patients that require assistance with health and social care coordination. Requiring assistance with transport, health service access, MyAgedCare etc.	For patients that are at very high risk of deterioration/have complex needs.	Where a person is experiencing severe and extreme BPSD, DBMAS can refer them to the Severe Behaviour Response Teams for additional support.	General nursing care e.g. comprehensive assessment, wound management, help with medication, pain management and short term care.
Eligibility Of Referrals	For patients generally aged 75+ years. Referrals made only by health professionals.	Patients that are at risk of deterioration in the next 3 months with issues relating to ageing and those mentioned above.	For patients that are enrolled in the Keeping Well And Independent Program.	For patients that are complex and have a high risk of representing to hospital.	Patients with Dementia	<ul style="list-style-type: none"> Support to the aged and or disabled or those with a chronic illness Counselling, support and palliative care to terminally ill people and their families/carers Chronic disease management support.
Contact and Referral Details	Contact: 1800 271 212	Lower North Shore Area 0434 579 132	Willoughby, Lane Cove, Mosman, North Sydney, Northern Beaches LGA Contact: 1300 002 262	Contact: 1300 732 50	Contact: 1800 699 799 Referral Form	Referrals: 1300 732 503 https://www.nslhd.health.nsw.gov.au/pach/Pages/NSHNS.aspx
Locations		Ryde/Hunters Hill Area 0451 829 527	Ryde, Hornsby, Ku-ring-gai LGAs Contact: 02 9477 8700			
Locations		Hornsby-Ku-Ring-Gai 0478 784 215				

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SUPPORT SERVICE FOR PATIENTS

	Urgent	
	Hospital In the Home (HITH) Previously APAC	Geriatric Outreach Service Rapid Response Services
When Best To Use The Service	For patients that require assistance with any of the below and at a point where there is a sense of urgency.	Urgent referrals will be home visited within 1-24 hours and Non-urgent referrals will be seen within 1 week.
Eligibility Of Referrals	<ul style="list-style-type: none"> Cellulitis, Community Acquired Pneumonia COPD/Bronchiectasis UTI/ Pyelonephritis Thromboembolic disease Subcutaneous fluid rehydration (RACF) Allied health sensitive conditions (elderly at-risk of hospitalisation) 	Patients in their own home and living in RACFs
Contact and Referral Details	Contact: 1300 732 503 + option 1 or fax: 9887 5518 Referral form: NSLHD-HCC@health.nsw.gov.au	Lower North Shore Area AART (Aged care rapid response team) 0408 546 907
Locations		Ryde/Hunters Hill AART (Aged care rapid response team) 0409 460 419
Locations		Hornsby-Ku-Ring-Gai Geriatric Rapid Aged Care Evaluation (GRACE) 02 9485 6552
Locations		Northern Beaches Beaches Rapid Access Care for the Elderly (BRACE) 02 9998 6111

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DEMENTIA QUALITY IMPROVEMENT PROGRAM



- ◆ Supporting practices to analyse current dementia care management
- ◆ Develop quality improvement initiatives tailored to their population
- ◆ Education and support for the practice team
- ◆ Introduction to dementia friendly communities and practice
- ◆ Resource Library and data reports



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The screenshot shows a web browser displaying the Sydney North Health Network website. The URL is sydneynorthhealthnetwork.org.au/programs/dementia/. The page features a navigation menu with options like 'About', 'Find a Health Service', 'Mental Health', 'News', 'Programs', 'Education', 'Resources', 'Commissioning', and 'Community'. A prominent orange banner reads 'COVID-19 and vaccination information - click here'. Below this, the 'Dementia' section is highlighted, listing various resources: Clinical Resources, Referrals, Dementia Care Quality Improvement Program, Northern Sydney Dementia Collaborative, News/Education, Patient Resources, and Dementia Friendly Communities. A 'Chat to Jane' button is visible in the bottom right corner of the page content.



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Building Dementia Friendly Communities



“A city, town or village where people with dementia are understood, respected and supported, and confident they can contribute to community life. In a dementia-friendly community people will understand dementia, and people with dementia will feel included and involved, and have choice and control over their day-to-day lives.” - Dementia Australia

Northern Beaches Dementia Alliance

Councils e.g. Hornsby, Northern Beaches

Dementia cafes

Carer networks and support groups

SNHN: Become a dementia friend

Dementia app- LIV



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