



Australian Government
Department of Health



An Australian Government Initiative

Northern Sydney Primary Health Network

Core Funding

Activity Workplan 2020-2024

Northern Sydney - Core Funding 2020/21 - 2023/24 Activity Summary View



CF - 1 - Community Health – Vulnerable Groups



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

1

Activity Title *

Community Health – Vulnerable Groups

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Targeted community capacity building to enhance access to primary care for vulnerable populations and to improve health outcomes.

Description of Activity *

Expansion of existing evidence based health literacy initiatives and digital tools to support self-care and system navigation, including a focus on preventative health and developing an understanding of the impacts of climate change on health and wellbeing, in alignment with the NSPHN Climate and Health Strategy. NSPHN will:

- Continue to deliver and expand the GPs In Schools program across the region, introducing new partners and sponsors.
- Continue to deliver and expand the healthy living program (Smoking, Nutrition, Alcohol, Physical Activity and Obesity management) across the region, working in partnership with key stakeholders to target vulnerable groups, expanding this year to

include immunisation, cancer screening activities and health impacts of climate change.

- Strengthen health literacy initiatives to support vulnerable population groups, including people experiencing homelessness, those in public housing.
- Support communities to mutually support one another through a Connected Communities program focused on young people, older people, people with mental illness, Aboriginal and Torres Strait Islanders, Culturally and Linguistically Diverse groups and those who are vulnerable.
- Build upon the NSPHN Stakeholder Engagement Framework to continually engage the local population and promote community development, utilising a 'compassionate communities' approach
- Facilitate use of evidence-based digital self-help tools to support self-management and consumer engagement in healthcare. A component of this activity may include commissioning of digital technology
- Establish targeted community health connectors to build local interventions in areas of need

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
Develop activities relating to population health risk factors	78
Aboriginal and Torres Strait Islander people- Access to and navigation of primary care services	78
Health of older people- Access to and navigation of aged care system	79
AOD- Whole of community- Education	87
Aboriginal & Torres Strait Islander People – Access to psychological support services.	85
Children & Young People – Primary care services	84
Consumer engagement and health literacy	77
Aboriginal & Torres Strait Islander People: Access – availability	89



Activity Demographics

Target Population Cohort

Targeting vulnerable groups (particularly lower socio-economic, CALD, older people, Aboriginal and Torres Strait Islander people, young people), however supporting improved health literacy and access to primary care for the entire NSPHN population.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Northern Sydney PHN (NSPHN) has undertaken extensive community and sector consultation in the design of the above activities, ongoing feedback will be sought from:

- The NSPHN Board
- NSPHN Community Council
- NSPHN Clinical Council
- NSPHN Mental Health and AOD Advisory Committee
- Northern Sydney Local Health District
- Primary care providers
- Non-Government Organisations (local, state, national)
- People with lived experience, consumers, and carers
- Local schools, Local Government Councils and Family and Community Services (FACS)

NSPHN will continue to utilise the NSPHN Commissioning Evaluation Framework, based on the quadruple aim, to continually monitor and evaluate activity – including patient/consumer and provider experience measure, which will inform any future service redesign or areas for service improvement

Collaboration

NSPHN will work with stakeholders across the health and social care economy to set the strategic direction, support activity delivery and enhance access to services for vulnerable populations. NSPHN will continue to work in collaboration with key stakeholders, including:

- Northern Sydney LHD – implementation of joint activities with NSPHN supporting key vulnerable population groups.
- Local Councils – identification and provision of access to target population groups across the region.
- General practice - delivery of GPs in Schools program and Healthy Living Workshops
- Community groups - implementation of community-led activities in partnership with NSPHN.
- Local Schools - implementation of GPs in Schools program and broader healthy living activities in partnership with NSPHN
- NGOs – delivery of Connected Communities activities in partnership with NSPHN



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

See activity consultation and collaboration for further detail.



CF - 2 - Primary Care Access



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

2

Activity Title *

Primary Care Access

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to increase access to high quality, patient-centred, comprehensive, culturally appropriate, coordinated, integrated services, in line with identified local needs and national priorities.

Specifically, this includes;

- improved access to general practice and relevant allied health and social services for people at high risk of hospitalisation (Dementia, people over 75, chronic disease, Aboriginal health)
- improved access to general practice for screening and immunisation
- improved access and navigation of public and private specialist outpatient services to reduce ED presentations
- improved access to specialist outreach models in primary care for cardiovascular and geriatric care

Description of Activity *

We will do this by:

1. Commissioning General Practice to:

- ensure access to care for people self-isolating due to COVID-19
- Risk stratify and identify patients within targeted cohorts (Dementia, multiple chronic disease, high risk of ED presentation and hospitalisation, Aboriginal and Torres Straight Islanders) to enhance opportunity for proactive care
- implement a weight management program for people with Diabetes (replication of DiRECT study in General Practice)
- enhance screening for breast, bowel and cervical cancer

- respond to local childhood and influenza immunisation gaps
 - Trial enhanced access to care through digital health technology, such as telemonitoring and virtual care
2. Continue to commission the HealthPathways platform to facilitate improved access to public and private hospital services
 3. Implement cardiology and geriatric specialist outreach clinics in general practice, including a rapid access cardiology service for those at high risk of heart disease and urgent care services for patients over 75 who do not need to present to an ED.
 4. Aboriginal and Torres Strait Islander Health
 - Continue to work with consumers and other stakeholders to increase understanding of issues with current system, including barriers (actual or potential) to accessing services.
 - Continue to work with local community, partners, LHD and primary care to promote better access and uptake of regional Aboriginal Health services (including NSPHN Aboriginal Health commissioned services and activities) and the local Aboriginal Health GP outreach unit.

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
Develop activities relating to population health risk factors	78
Aboriginal and Torres Strait Islander people- Access to and navigation of primary care services	78
Cancer screening	76
Childhood Immunisation	76
Health of older people-Multiple comorbidities	80
Health of older people-Access to and navigation of services for people with dementia	81
Emergency department admissions	77



Activity Demographics

Target Population Cohort

- General practices
- Populations diagnosed with at least one of the targeted focus areas or specified age group
- Populations eligible for cancer screening and immunisations with a particular focus on CALD communities

Indigenous Specific *

Yes

Indigenous Specific Comments

Part of this activity will be dedicated to improving access to and awareness of primary care services for Aboriginal and Torres Strait Islander people.

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Most of the consultation and co-design has already occurred for this activity however ongoing feedback will be sought from:

- Participating general practices
- Northern Sydney Dementia Collaborative
- Diabetes NSW PHN Advisory Group
- PCMH Clinical Lead
- Clinical & Community Councils
- RACFs
- HammondCare
- NSLHD
- Sydney Adventist Hospital
- Northern Beaches Hospital
- Macquarie University

Collaboration

- NSLHD Public Health Unit – provision of data to assist with identifying practices with overdue children
- NSLHD – Provision of specialists for outreach services, joint governance and funding contributor for ACC HealthPathways
- Streamliners – provision of the HealthPathways platform
- Diabetes NSW – provision of dieticians for DIRECT study implementation, co-funders of DIRECT study
- University of Sydney – DiRECT program evaluation partner
- Cancer Institute NSW– provision of data on local screening rates
- Macquarie University



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design: See activity consultation and collaboration for further detail.

Co-commissioning: Northern Sydney co-commissioning Diabetes NSW with four other NSW PHNs (Western Sydney, South Western Sydney, North Coast and Western NSW) to deliver the DiRECT Study. Geriatric outreach service co-commissioned with NSLHD.



CF - 3 - Care Coordination Services



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

3

Activity Title *

Care Coordination Services

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Establishing a program of care coordination and navigation across primary health care, mental health, aged care, hospital and social services, to support consumers and service providers to improve health outcomes.

Description of Activity *

NSPHN will continue to commission and expand a range of services to support hospital avoidance, whilst establishing new care coordination initiatives across the region, including:

- Hospital discharge follow-up and care coordination service for people at risk of hospitalisation or re-admission. Explore options to further streamline care pathways from public hospitals and address emerging client needs in collaboration with key stakeholders within the region.
- Social work service to support GPs with patients experiencing chronic and /or complex health care conditions, who are at risk of hospital admission or re-admission
- Expand the delivery of the concierge service for health professionals to support navigation to appropriate services based on individual consumer needs, in collaboration with NSLHD, as part of the NSW Ministry of Health Collaborative Commissioning program. Explore establishment of Concierge V2.0 involving direct patient/carer access.
- Co-commission a team of primary care based clinical coordinators to support value based urgent care of people over 75 as part of our local Collaborative Commissioning program.

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
Develop activities relating to population health risk factors	78
System integration	78
Aboriginal and Torres Strait Islander people- Access to and navigation of primary care services	78
Urgent care services	76
Health of older people-Access to and navigation of aged care system	79
Health of older people-Multiple comorbidities	80
Health of older people-Access to and navigation of services for people with dementia	81
People with Severe Mental Illness & Complex Needs – Access to primary care services	83
Consumer engagement and health literacy	77
Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including primary care and care coordination services.	78



Activity Demographics

Target Population Cohort

Targeting vulnerable groups (particularly lower socio-economic, CALD, older people, Aboriginal and Torres Strait Islander people, young people), however the services will be available for anyone experiencing a vulnerable period in their life, where better coordination of community based care will lead to better health outcomes and a better, more personalised, journey through the system.

Indigenous Specific *

Yes

Indigenous Specific Comments

Part of this activity is dedicated to supporting Aboriginal and Torres Strait Islander people.

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Northern Sydney PHN (NSPHN) has undertaken extensive community and sector consultation in the design of the above activities, ongoing feedback will be sought from:

- The NSPHN Board
- NSPHN Community Council
- NSPHN Clinical Council
- NSPHN Mental Health and AOD Advisory Committee
- Northern Sydney Local Health District
- Primary care providers
- Aged care providers
- Non-Government Organisations (local, state, national)
- People with lived experience, consumers, and carers
- Local schools, Local Government Councils and Family and Community Services (FACS)

NSPHN will continue to utilise the NSPHN Commissioning Evaluation Framework, based on the quadruple aim, to continually monitor and evaluate activity – including patient/consumer and provider experience measure, which will inform any future service redesign or areas for service improvement.

Collaboration

NSPHN will work with stakeholders across the health and social care economy to set the strategic direction, drive service improvements and enhance access to services for vulnerable populations. NSPHN will continue to work in collaboration with key stakeholders, including:

- General practice – to ensure the system is designed with Person Centred Medical Home principles in mind
- Northern Sydney LHD - implementation of co-commissioning supporting key vulnerable population groups.
- Private Health Insurers – design and funding of joint initiatives in areas of identified need.
- Allied health & aged care - delivery of care coordination activity
- Service providers – delivery of hospital avoidance programs and concierge
- Community groups – person-centred service design
- NSW Ministry of Health – collaborative commissioning funder



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Intended procurement approach is yet to be determined for the concierge service.

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design: See activity consultation and collaboration for further detail.

Co-commissioning: Concierge service and clinical coordinators to be collaboratively commissioned with the Northern Sydney Local Health District (NSLHD).



CF - 4 - Healthy Ageing & Frailty



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF

Activity Number *

4

Activity Title *

Healthy Ageing & Frailty

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to support the health and wellbeing of those aged 65+ by:

- Developing Dementia Friendly Communities on the Northern Beaches and Hornsby
- Identification of frail elderly people using the FRAIL scale and delivery of early intervention services based on the frailty management tool
- Identification of older people at risk of falls and engaging a whole of primary care approach to falls prevention (iSOLVE)
- Reducing inappropriate transfers to hospital from RACFs
- Enhancing the capacity of general practice to participate in community-based end of life care service delivery

Description of Activity *

- Implementation of the Dementia Alliance Action Plan, including community forums to raise awareness, targeted education for local businesses, an intergenerational program and a music therapy program involving primary schools and aged care facilities.
- Implementing screening for Frailty in Primary Care and commissioning gaps in evidence-based allied health interventions
- Continued implementation of iSOLVE Falls prevention program
- Train RACF staff to identify patients who are deteriorating (DETECT training) and to utilise appropriate hospital avoidance pathways e.g aged care rapid response teams, ambulance extended care paramedics, after hours/urgent care services
- Continued implementation of the ADVANCE project, to support advance care planning in primary care
- Work with partners to embed the compassionate communities philosophies into service delivery
- Implement TeleECHO clinics for palliative care

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
Health of older people-Access to and navigation of aged care system	79
Health of older people-Multiple comorbidities	80
Health of older people-End of life planning	80
Health of older people-Access to and navigation of services for people with dementia	81



Activity Demographics

Target Population Cohort

People aged 65yo+ with dementia, frailty and/or high risk of falls
CALD people 65yo+ with high falls risk
People residing in RACFs
People in their last year of life

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Dementia Friendly Communities Consultation

- Northern Sydney Dementia Collaborative (includes carer)
- Northern Beaches Dementia Alliance (includes people living with dementia and carers)
- Hornsby Council
- Northern Beaches Council
- Clinical & Community Councils
- Western Sydney University (WSU)
- University of New South Wales (UNSW)

FRAILTY

- NSLHD
- Clinical & Community Councils
- General Practice
- Allied Health providers
- Community Aged care services

iSOLVE / Fall prevention

- NSLHD
- Clinical and Community Councils
- General Practice
- Allied Health providers
- University of Sydney (U Syd)

DETECT training

- NSLHD
- RACFs

Advance Project

- HammondCare
- General Practice

End of life Care

- NSLHD
- Community and Clinical Councils
- General Practice
- HammondCare
- Groundswell Project
- University of New Mexico

Collaboration

- Northern Beaches Dementia Alliance & Northern Sydney Dementia Collaborative
 - Delivery of forums, education sessions
 - Governance
 - Stakeholder engagement and communication
 - NSLHD
 - Joint governance
 - Co-funders
 - Service delivery (Stepping On, frailty interventions)
 - General Practice- Implementation of frailty and falls risk screening
 - Allied Health- Delivery of fall prevention and frailty interventions
 - U Syd - iSOLVE program developer & evaluation
 - UWS – DFC evaluation
 - UNSW – DFC program material developer
 - HammondCare – ADVANCE project developer
 - Groundswell – compassionate communities training
 - PenCS – development of FRAILTY screening tool for general practice
 - University of New Mexico – training to implement TeleECHO clinics/IP owner
-



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design: See activity consultation and collaboration for further detail

Co-commissioning: DETECT training and TeleECHO clinics jointly delivered by NSLHD



COVID - 1 - COVID Workforce Infection Control and Surge Capacity



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

COVID

Activity Number *

1

Activity Title *

COVID Workforce Infection Control and Surge Capacity

Existing, Modified or New Activity *

Existing



HSI - 1 - Health Intelligence



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

1

Activity Title *

Health Intelligence

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

NSPHN will further develop the health intelligence infrastructure to successfully plan and commission health services and support the integration of the wider primary health care sector. This activity will be informed and underpinned by analysing and linking a range of data sets. This activity will be core to supporting general practice to access timely information and will build capacity to understand local health priorities of their populations and develop appropriate strategies to address and drive improved health outcomes.

In addition, the NSPHN annual planning and consultation with the primary care sector and wider community will provide a sophisticated level of understanding of emerging needs to inform subsequent health service planning and commissioning activity.

Description of Activity *

- Undertake annual planning processes, including review of population health data to confirm priority areas and areas of need against existing NSPHN Needs Assessment.
- Ongoing collection and analysis of commissioned service level data (including Primary Mental Healthcare Minimum Data set) to inform continuous quality improvement, in alignment with the NSPHN Commissioning Evaluation Framework and PHN Program Performance Quality Framework.
- Ongoing Implementation of the NSW Ministry of Health Primary Care Data Linkage Project (Lumos).
- Ongoing implementation of the National Primary Health Insights program (National data storage and analysis solution).
- Support implementation of established joint research initiatives with universities.

- Continued operation of infrastructure to support commissioning activities (e.g tenderlink)
- Implementation of GP data extraction software
- Enhance capability to undertake risk stratification in primary care, to identify at risk groups

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
System integration	78



Activity Demographics

Target Population Cohort

This activity will target the entire NSPHN population.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Extensive consultation and engagement from a broad cross-section of the local community and service-sector to inform planning process, including:

- The NSPHN Board
- NSPHN Community Council
- NSPHN Clinical Council
- NSPHN Mental Health and AOD Advisory Committee
- Northern Sydney Local Health District
- Primary care providers
- Non-Government Organisations (local, state, national)
- People with lived experience, consumers, and carers
- Local schools, Local Government Councils and Family and Community Services (FACS)
- NSW/ACT PHN Population Health Data and Information Network

Collaboration

NSPHN will work in partnership with:

- Northern Sydney Local Health District - joint activities accessing relevant datasets and identifying population health needs. Overseen by the PHN/LHD Joint Executive Council.
- Primary care providers - data driven service improvement activities.

- Commissioned services - data driven service improvements aligned to the NSPHN Evaluation Framework and PHN Program Performance Quality Framework.
- NSW Ministry of Health - ongoing implementation of data linkage project
- NSW/ACT Population Health Data and Information Network – identification of joint activities across PHNs



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Continued monitoring of health needs and service gaps within the region to inform updates to the Needs Assessment. Needs Assessment 2022-25 to be completed in Nov 2021.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Majority of the activities directly delivered by NSPHN. Service provider contracted for GP data extraction software.

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design: See activity consultation and collaboration for further detail



HSI - 2 - System Integration



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

2

Activity Title *

System Integration

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

To work collaboratively with partners to redesign selected services and/or develop new models of care so that they:

- are more person centred
- better integrated with Primary Care
- provide better value for the health system
- are easier to access and navigate

Description of Activity *

- Continue to jointly plan and develop new HealthPathways and strengthen service mapping with the private sector
- Work collaboratively with NSLHD to develop and deliver the selected Ministry of Health (MoH) integrated care models - targeted support for RACFs and specialist outreach in primary care
- Work with NSLHD and MoH to develop collaborative commissioning arrangements (feasibility phase)
- Work with NSLHD to co-design “virtual hospital” and ensure integration with general practice
- Work with partners to enhance digital connectivity across the system (through My Health Record, secure messaging and shared care platforms, e-referrals)

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
System integration	78
Health of older people-Multiple comorbidities	80
Emergency department admissions	77



Activity Demographics

Target Population Cohort

People 65yo+
People with chronic co-morbidities
People in RACFs

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Consultation on development of HealthPathways occurs through governance structures and clinical workgroups

- Clinical & Community Councils
- NSPHN/NSLHD System Integration Committee & Joint Executive
- NSLHD Musculoskeletal & Diabetes services
- Private hospital services
- Private Health Insurers
- RACFs
- General Practice
- Allied Health providers
- Consumers & carers

Collaboration

- Consumers – co-design
- NSLHD – co-fund HealthPathways, governance, joint-planning, data sharing, co-design
- Clinicians from across primary and acute settings – participants in HealthPathways work groups
- Private Hospitals – co-design, service mapping
- Private Health Insurers – potential co-funders, co-design
- Ministry of Health – potential co-funders



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

Yes

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

See activity consultation and collaboration for further detail



HSI - 3 - Stakeholder Engagement



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

3

Activity Title *

Stakeholder Engagement

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Working collaboratively across sectors to:

- engage consumers
- continue to identify key stakeholder groups
- enable extensive consultation

So that:

- local needs are continuously identified
- local system barriers and enablers are identified and validated
- solutions are co-designed to meet end-user needs
- services are supported to continuously improve and are responsive to patient experience measures
- services are delivered in a culturally appropriate way
- joint opportunities that will enhance and strengthen primary health care are fostered
- the PHN brand is recognised and respected

Description of Activity *

- Strengthen primary health care engagement and value with the PHN
- Continuously monitor engagement through identified and co-designed metrics
- Continue to promote NSPHN brand and achievements through strategic marketing and story telling through sharing of innovations and case studies
- Maintain strong website and social media functioning

- Identify and build new relationships with critical partners to ensure future success and sustainability of programs and services
- Develop an Allied Health Engagement Strategy to strengthen engagement and collaborative working in primary health care
- Implementation of the NSPHN Climate and Health Strategy to enhance local partnerships and promote readiness in responding to emergencies and health impacts of climate related events.

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
Consumer engagement and health literacy	77



Activity Demographics

Target Population Cohort

Key stakeholders

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

All identified stakeholders – existing and new

Collaboration

All identified stakeholders – existing and new



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Not Applicable – function delivered directly by PHN

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



HSI - 4 - General Practice Support



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

HSI

Activity Number *

4

Activity Title *

General Practice Support

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

General practice support

Aim of Activity *

To enhance the capacity of General Practice and other Primary Care Services to deliver high quality, safe, evidence -based, integrated care to their communities and respond to local population health needs.

Description of Activity *

- Continuously assess and monitor needs and capacity of primary care services to inform program development, commissioning and integration of services
- Support general practice accreditation
- Targeted support to general practices with low immunisation rates
- Support adoption and use of digital health technologies
- Support general practices to implement QI PIP – data extraction, data cleaning, data quality & development of QI activities
- Provide networking and professional development opportunities that align with local need and national priorities
- Continue to deliver and expand the Primary Care Nurse Transition Program, to support graduate nurses in their first year in primary care, and provide an alternative career pathway to the acute system
- Support increased awareness of value of Patient Reported Measures
- Sustainability support including climate and health and business viability
- Build capacity in digital health enablers and tools
- Build emergency response capacity

This will be delivered through a combination of on-site practice visits, development and distribution of resources, access to information online, workshops and education events.

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
System integration	78



Activity Demographics

Target Population Cohort

General practice

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

- Clinical & Community Councils
- Consumers
- General Practice
- Allied Health Providers
- Hospital based Services

Collaboration

- General Practice – identify needs & co-design support
 - Allied Health - identify needs in relation to integration with general practice & co-design support
 - Public & Private Hospital Services – identify key interface issues with Primary Care
 - Consumers – identify challenges and experiences and co-design solutions
-



Activity Milestone Details/Duration

Activity Start Date

01/07/2019

Activity End Date

30/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Activity directly delivered by PHN

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A



CF-COVID-PCS - 1 - COVID Primary Care Support



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

CF-COVID-PCS

Activity Number *

1

Activity Title *

COVID Primary Care Support

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Support the roll out of the National COVID-19 vaccine and treatment strategy to primary care, aged care and disability sectors across Northern Sydney.

Description of Activity *

- Continual local/rapid needs assessments to inform roll out.
- Daily liaison with local services and vaccine workforce providers
- Local troubleshooting and provision of advice
- Development of local communications and distribution through relevant channels
- Establishment and implementation of local governance/advisory structures with relevant stakeholders, including NSW Health/NSLHD
- Conduct EOI processes as required.
- Collect and collate data and report to DoH as required.
- Develop and distribute resources to support safety and quality of service delivery
- Coordinate activities and communications across multiple stakeholders to maximise efficient and effective service delivery.

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
System integration	78



Activity Demographics

Target Population Cohort

NSPHN population

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

General practice, allied health, other primary care services, NSLHD, the community, clinical and community councils, local councils, local MPs, other PHNs

Collaboration

Consultation and collaboration with stakeholders identified above.



Activity Milestone Details/Duration

Activity Start Date

01/07/2020

Activity End Date

30/06/2022

Service Delivery Start Date



COVID-GPLRC - 1 - GP Led Respiratory Clinics



Activity Metadata

Applicable Schedule *

Core Funding

Activity Prefix *

COVID-GPLRC

Activity Number *

1

Activity Title *

GP Led Respiratory Clinics

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Support strategic and operational requirements of the GP Led Respiratory Clinics (GPRC) in Northern Sydney to ensure safe and optimal local service delivery for both COVID testing and immunisations.

Description of Activity *

- Distribute PPE to GPRC sites and other general practice and primary care sites as required
- Collect and collate information required by DoH and escalate issues as they arise.
- Liaise regularly with GPRCs on strategic and operational matters (e.g. opening hours, integration with local clinical pathways, advertising/community awareness, capacity, security) to maximise efficiency of service delivery

Needs Assessment Priorities *

Needs Assessment

NSPHN Needs Assessment 2019/20-2021/22

Priorities

Priority	Page reference
System integration	78



Activity Demographics

Target Population Cohort

NSPHN population

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

General practice, allied health, other primary care services, NSLHD, the community, clinical and community councils, local councils, local MPs, other PHNs

Collaboration

Consultation and collaboration with stakeholders described above.



Activity Milestone Details/Duration

Activity Start Date

01/07/2020

Activity End Date

30/06/2022

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones