

## Catching up on Routine Care and Preventive Services

During the COVID-19 pandemic, many people will have delayed their routine, preventive, or chronic health care appointments. The following information is to assist practices with identifying these patients and provides guidance on billing, management and patient resources.

Providing health care SAFELY - [face to face during COVID](#) (Infection control training)

Telehealth item numbers remain until 31<sup>st</sup> December 2021

Service	Existing items F2F	Telehealth Video Conferencing
Preparation of Care Plan-GPMP	721	92024
Coordinate Team Care Arrangements TCA	723	92025
GPMP & TCA Review	732	92028
Contribute to multidisciplinary care plan or review – not in RACF	729	92026
Contribute to multidisciplinary care plan or review in RACF	731	92028

**Shingles vaccine: All people aged 70 years old with a five year catch-up program for people aged 71–79 years old until 31 October 2021.** <https://www.health.gov.au/resources/publications/national-immunisation-program-schedule-for-all-people>

Quality Improvement – Cat 4 Instructions (recipes)

- [Identify Patients Eligible for Shingles Vaccination](#)
- [Cancer Screening Reminder Workflow](#)
- [Identify all patients eligible for an annual 75+ Health Assessment](#)
- [Find active patients with at least one chronic condition who are eligible for a GPMP/TCA](#)
- [Identifying patients eligible for a Mental Health Treatment Plan Review](#)
- [Finding patients at risk of diabetes](#)
- [Ensure all diabetic patients are coded with the correct diagnosis in the clinical software.](#)
- [QIM 1 – HBA1C status for patients with diabetes](#)
- [QIM 5 – Influenza immunisation for patients with diabetes](#)
- [QIM 10 – Blood pressure for patients with diabetes](#)

Falls Prevention Screening <https://sydneynorth.communityhealthpathways.org/31775.htm>

How to Manage Frailty and referral options - <https://sydneynorthhealthnetwork.org.au/programs/frailty/>

The Primary Care team at Sydney North Health Network is here to help guide you on catching up with patients' health requirements. Please contact our team by phone 02 9432 8250 or email [pcait@snhn.org.au](mailto:pcait@snhn.org.au).