

Expression of Interest Background

This Expression of Interest (EOI) has been released to identified community managed organisations, private organisations, and general practices with multidisciplinary teams, that have:

- An existing clinical mental health workforce,
- A premises in the Northern Sydney PHN region from which mental health treatment services can be delivered,
- Existing service delivery in the Northern Sydney PHN region, and
- Relationships with Sydney North Health Network (SNHN) and key stakeholders.

The Australian Government is providing \$10.6 million in 2021-22 to Primary Health Networks (PHNs) with Local Government Areas under extended stay at home orders or declared areas of concern, to provide rapid mental health support services to New South Wales through establishing temporary (“pop-up”) clinics. Funding includes one clinic in the Northern Sydney PHN region.

Funding will provide accessible, affordable mental health services and support in the community. The clinic aims to reduce pressure on Emergency Departments and support GPs to provide treatment and care to people with mental ill health by providing a setting for the provision of holistic, integrated, and ongoing care.

SNHN will be funding a local organisation to operate the Head to Health pop-up clinic from September 2021 until 30 June 2022. There is an expectation that the clinic will be rapidly established (within 4 weeks), and that service delivery will commence early September 2021. Clinic capacity is expected to be smaller upon service commencement, with the clinic reaching full staffing capacity (approximately 7 FTE) 6-8 weeks after opening. Services will be delivered via a combination of telehealth and face-to-face with capacity for walk-in service access.

This EOI is seeking your input as to your organisation’s capacity and capability to operate the Head to Health clinic, as per the [Head to Help Model of Care](#) used in Victoria, and to rapidly implement/deliver the model within the specified timeframes.

Head to Health Pop-Up Clinics

The Head to Health pop-up clinics will offer COVID-safe face-to-face, as well as video and phone supported mental health and assessment services, ensuring people can access the services on site or from their own homes if they’re unable to travel. Head to Health clinics will have multidisciplinary mental health teams providing accessible, affordable mental health services and support to the community.

Consumers accessing the clinics will be triaged through a single state-wide intake and assessment phone triage service using the Commonwealth’s [Intake, Assessment and Referral tool](#). The phone service will be established to provide a therapeutic service that assesses individual needs and directs people to the most appropriate care. If required, consumers will receive immediate on-site care to stabilise and de-escalate current concerns. Consumers would then receive additional support depending on need, including from other available services in the region.

Next Steps

Responses to this EOI are non-binding to responding organisations or SNHN. This EOI is confidential and must not be distributed outside of your organisation. Responses to this EOI will be kept confidential.

Respondents who demonstrate capacity and capability to deliver the Head to Health pop-up clinic within the required specifications may be contacted by SNHN to discuss further requirements.

SNHN will endeavour to notify all responding organisations of the outcome by Friday 27th August 2021.

Address: Level 5, Tower 2, 475 Victoria Ave, Chatswood NSW 2067
Mail: PO Box 1083, Chatswood NSW 2057
Phone: (02) 9432 8250
Fax: (02) 8088 4770
Email: info@snhn.org.au
www.snhn.org.au

Response to Expression of Interest

Responses must be completed online [here](#) by **9AM AEST, Monday 23rd August 2021**. If you have any questions in relation to the Expression of Interest, please contact Craig Parsons on 0402 114 200 or via email (cparsons@snhn.org.au).

Contact Information	
Contact Name	
Position / Role	
Organisation	
Phone Number	
Email	

Questions
<p>Question 1. Please outline your existing relationship with the Northern Sydney PHN community including premises location/s, current services delivered to the community and relevant partnerships with key stakeholders in the region.</p>
<p>Question 2. Please indicate your confidence that your organisation has the capacity and capability to rapidly establish an on-site pop-up clinic with some services available by early September 2021, and most services available shortly after. Please consider possible clinic location/s (i.e. suburb), organisation, other services co-located, project team and workforce capacity and capability. See Head to Help Model of Care for more information on the model.</p>
<p>Question 3. Please comment on the strength of your organisation's relationship with the Northern Sydney Local Health District and General Practices in the Northern Sydney PHN region. Provide relevant examples that demonstrate this strength.</p>
<p>Question 4. One of the challenges with the rapid implementation of the Head to Health pop-up clinic is ensuring there is a workforce (multidisciplinary mental health team) available to provide some services by the end of September 2021. Please outline some of the strategies that your organisation will be able to deploy e.g. secondment, casual pool, sub-contracting arrangements, surge workforce.</p>
<p>Additional Information. Please provide further information that may be relevant to this Expression of Interest.</p>