



Social Work Service to Support GPs

Sydney North Health Network has commissioned two providers, [Primary and Community Care Services \(PCCS\)](#) and [Community Care Northern Beaches \(CCNB\)](#), to provide social work services for people with chronic and/or complex health care conditions who are at risk of hospital admission or re-admission.

These services are free and support general practice by making it easier for primary care clinicians to refer people who could benefit from short-term social care support.

Patient Eligibility	Services Available	Region	How to Refer	Provider Details
<ul style="list-style-type: none"> • People living with chronic or complex health conditions • Carers experiencing stress or burnout who requires support and assistance • Difficulty navigating and accessing support services • Recent hospitalisation/ discharge and at risk of readmission without support • Complex family situations including family and domestic violence • Alcohol or substance abuse dependency • Indicators of loneliness and isolation 	<ul style="list-style-type: none"> • Assessing and addressing psycho-social needs and issues • Providing information to people • Arranging referrals and linkage to broad range of appropriate services • Liaising with social, welfare and community providers • Visits to people home or at GP Practice 	Ryde, Hornsby, Ku-ring-gai Local Government Areas	<ul style="list-style-type: none"> 📄 Referral form: http://sydneynorthhealthnetwork.org.au/wp-content/uploads/2016/08/GP-Social-Work-Connect-Referral-Form.pdf 🔒 Secure messaging: EDI (address) gpsocial 📠 Fax: 1300 067 747 	<p>Primary and Community Care Services (PCCS)</p>  <ul style="list-style-type: none"> 🖱️ www.pccs.org.au/programs-services/gp-social-work-connect/ 📞 GP Social Worker: (02) 9477 8700
		Willoughby, Lane Cove, Hunters Hill, Mosman, North Sydney, Northern Beaches Local Government Areas	<ul style="list-style-type: none"> 📄 Referral form: http://sydneynorthhealthnetwork.org.au/wp-content/uploads/2016/08/CCNB-Referral-form.docx 🔒 Secure messaging: EDI (address) ccnthbch ✉️ Email: referrals@ccnb.com.au 	<p>Community Care Northern Beaches (CCNB)</p>  <ul style="list-style-type: none"> 🖱️ https://ccnb.com.au/gp-social-work-program/ 📞 1300 002 262