

How to book an appointment at Ryde Respiratory Clinic

11-17 Khartoum Rd, Macquarie Park, adjacent to WiSE Emergency Clinic
Ph: 9216 7676

1. Go to tinyurl.com/ryde-respiratory-clinic then click 'Book appointment'.

2. Follow the prompts on screen.

3. Select an available timeslot for either A, B or C.

4. Have you booked with HotDoc before?

No →

Create an account and enter the details of the person you are booking for. (See page 2 for details on creating an account.)

→

5. Answer the screening questions:

- Do any of the following apply to the person needing the appointment? (Significantly faster and difficulty breathing, pain on breathing, confusion, or skin feels unusually cold and sweaty, patchy discoloration or excessively pale skin)
- Do they have these other more severe symptoms? (Persistent shortness of breath, chest pains, suddenly feeling cold with shivering and fever, persistent sweating, persistent fever not getting better after treatment, exhaustion.)
- Do they have a previous diagnosis of COVID-19?
- Do they have at least one of the following symptoms: Fever, sore throat, cough or shortness of breath



6. Follow the directions on screen. If you need to book an appointment at WiSE Macquarie Park Respiratory Clinic, you will be asked to:

- check your details are correct
- confirm your booking.

Yes ↓

Log in to your account

Select the patient you are booking the appointment for.

Which family member is this booking for?

John Smith

Someone new

COVID-19 Assessment	Today 23 Mar	Thu 26 Mar	Fri 27 Mar	Sat 28 Mar	Sun 29 Mar
Booking A General Practitioner	2:30 pm 3:00 pm 4:00 pm	8:30 am 8:30 am 9:00 am	8:00 am 8:30 am 9:00 am	8:00 am 8:30 am 9:00 am	8:00 am 8:30 am 9:00 am
Booking B General Practitioner	11:30 am 2:00 pm 3:00 pm 3:30 pm	8:30 am 9:00 am 10:00 am 10:30 am	8:00 am 9:00 am 9:30 am 10:00 am	8:00 am 9:00 am 9:30 am 10:00 am	8:00 am 9:00 am 9:30 am 10:00 am
Booking C General Practitioner	1:00 pm 1:30 pm 2:00 pm 2:30 pm	8:30 am 8:30 am 9:00 am 9:30 am	8:00 am 8:30 am 9:00 am 9:30 am	8:00 am 8:30 am 9:00 am 9:30 am	8:00 am 8:30 am 9:00 am 9:30 am

7. You'll receive an email confirming your appointment.

HotDoc

Important: All patients must fill out a registration form prior to arrival at the clinic. If you are unable to do this then someone can help you do this when you arrive at the clinic.

[Complete New Patient Form](#)

Getting to your appointment: Please arrive at your appointment on time but not early. If possible please avoid public transport, maintain social distancing and wash your hands before you leave your house. If you have a surgical mask please wear it, if you do not please cover your mouth and nose with a cloth e.g. a scarf.

Thanks for booking with HotDoc

Use the HotDoc app to easily book and manage all your appointments from one place.

Available on iPhone and Android

[Track your appointment](#)

Hi Donald,

Your booking at WiSE Macquarie Park - Respiratory Clinic has just been confirmed.

Appointment Details

Booking for: Donald Duck
Booked with: Booking A
Date: Tue 31/03/20 at 4:30PM

Before your appointment: We need you to complete a new patient registration form before you attend your appointment. You'll need your Medicare details handy.

[Complete New Patient Form](#)

Clinic Details

Book at: WiSE Macquarie Park - Respiratory Clinic

8. Click on 'Complete new patient form' and select 'WiSE Macquarie Park - Respiratory Clinic'.

Self-Register for COVID-19 Assessment

To get started, select a clinic below:

Clinic Name	Address
Health Hub Doctors Morefield - Respiratory Clinic	Ground Floor Health Hub Morefield, 19-31 Dicksom Rd,
WiSE Macquarie Park - Respiratory Clinic	11 Khartoum Road Macquarie Park NSW 2113

9. Complete the registration form and click 'Register' to complete the process.

Register

Please complete the form below:

Given name *

Family name *

Address line 1 *

Address line 2 *

Suburb *

State *

Postcode *

Phone number *

Emergency contact name *

Phone *

Privacy (APPS) Collection Notice

App Registration (APPS) are a critical health service being provided by the Australian Government Department of Health. Department has agreed to the registration for the APPS.

Collection of personal information by the Department

Use and Disclosure

How to create a HotDoc account

1. Enter your email address, create a password and check that you agree with the Terms and Conditions & HotDoc's privacy policy.

The screenshot shows a mobile app interface for creating a HotDoc account. The title is "Almost there, create a HotDoc account to book". It features three input fields for "Email", "Password", and "Re-enter password". Below these fields is a checkbox labeled "I agree to [Terms & Conditions](#), and to HotDoc's use of my information in accordance with its [Privacy Policy](#)". A green "Continue" button is positioned at the bottom right. At the bottom left, there are links for "Go to login" and "Need help?". The status bar at the top shows "Park, NSW 2114" and the time "3:00 pm - 8:30 am".

2. Enter your account details, then follow the prompts to receive your HotDoc mobile verification code.

The screenshot shows the "Your account details" form in the mobile app. It includes a privacy notice: "We only provide your information to your clinic. For more information read our [Privacy Policy](#)." The form contains input fields for "First name", "Last name", and "Date of Birth" (with DD, MM, and YYYY sub-fields). There is a "Gender (optional)" dropdown menu with a checkmark icon to its right. A "Mobile Number" field contains "04*****" with a "How is this used?" link below it. A checkbox "Keep me logged in on this trusted device" is checked. At the bottom, there are "Back" and "Continue" buttons, and links for "Go to login" and "Need help?".

3. Enter your HotDoc mobile verification code, then review your information and click 'Create account'.

For people that do not have internet access, please phone **9216 7676 to book an appointment and follow the prompts.**