



Dear all,

New RNSH Clinic Information & Criteria information now available

Northern Sydney Local Health District and the Sydney North Health Network continue to work in partnership to improve the care and wellbeing of patients across the patient journey. A key focus of this work has been to improve the experience of GPs and patients who need to access outpatient services at Royal North Shore Hospital.

As part of this initiative we are excited to launch new RNSH Clinic Information and Criteria through our joint HealthPathways website to primary care.

The RNSH Ambulatory Care Centre is a high-demand service that manages over 140,000 people annually. The clinics criteria addition is one of a number of initiatives that will help us provide timely care to those patients who need it most. The availability of this information will also assist finding the right service and making referrals.

The criteria are now available on the HealthPathways website, and will come into effect on 1st May 2019. They include clinical inclusion and exclusion criteria, information and investigations required prior to referral, and contact details. Referrals will be fed back to referrers where further information is required to support the processing of the referral.

Clinic criteria have been developed by RNSH Consultants in collaboration with GP representatives for the following departments: Aged Care, Cardiology, Dermatology, Endocrinology, ENT, Gastroenterology, Immunology, Infectious Diseases, Neurology, Renal, Respiratory, Rheumatology, and Urology.

To view the information please visit <https://sydneynorth.healthpathways.org.au>. If you are not familiar with Sydney North HealthPathways and would like more information, or require access please contact the Sydney North HealthPathways team, via email: healthpathways@snhn.org.au

The process of engagement so far has provided valuable opportunities to improve the quality of criteria and we look forward to extending this approach for further clinic specialties in the coming months.

Yours sincerely,

Alison Zecchin
General Manager
Royal North Shore Hospital

Lynelle Hales
Chief Executive Officer
Sydney North Health Network