

# Dementia

## Better Journeys

for people with dementia and  
their carers in Northern Sydney



### BUILDING PARTNERSHIPS

A framework for integrating care for  
older people with complex health needs.

#### BACKGROUND

##### BACKGROUND OF DEMENTIA IN SYDNEY NORTH

>4,200



#### BACKGROUND

Over 4,200 residents  
within the SNPHN region  
aged 65 and over have  
dementia".

#### THE SYSTEM

Access to and  
information about  
dementia services is  
confusing.

#### COLLABORATION

"Building Partnerships" forms  
with the aim of making it  
easier for patients, carers and  
health professionals to  
navigate the system.

#### DIAGNOSTIC

Group research finds there  
are 9 overlapping services  
with up to 49 interactions  
for people with dementia  
and their carers.

#### OUTCOMES

THE COLLABORATIVE  
CAME TOGETHER TO  
SIMPLIFY THE PROCESS  
OF NAVIGATING  
DEMENTIA SERVICES IN  
THE NORTHERN  
SYDNEY REGION



#### DISCHARGE SERVICE

Hospital dementia  
discharge service: case  
management and services  
to alleviate readmission  
commissioned by SNPHN



#### HEALTH PATHWAYS

Information about  
appropriate  
management & how to  
access services across  
Northern Sydney



#### RESOURCES

Memory Problems,  
Information for people  
with dementia and  
their carers



Working together  
to **improve care**  
for people with  
**dementia** and  
their **carers**

#### SOCIAL WORK SERVICES

Commissioned by the  
PHN for patients with  
chronic/complex  
health conditions



#### DEMENTIA QUALITY INDICATORS

To support improvement  
in dementia care in  
general practice



#### HEALTH PROFESSIONALS EDUCATION

Facts, figures, service  
pathways, best practice

