Better Journeys
for people with dementia and their carers in Northern Sydney

BACKGROUND

Over 4,200 residents within the SNPHN region aged 65 and over have dementia. Access to and information about dementia services is confusing. “Building Partnerships” forms with the aim of making it easier for patients, carers and health professionals to navigate the system.

Group research finds there are 9 overlapping services with up to 49 interactions for people with dementia and their carers.

BACKGROUND OF DEMENTIA IN SYDNEY NORTH

THE COLLABORATIVE CAME TOGETHER TO SIMPLIFY THE PROCESS OF NAVIGATING DEMENTIA SERVICES IN THE NORTHERN SYDNEY REGION

THE SYSTEM

COLLABORATION

DIAGNOSTIC

OUTCOMES

Working together to improve care for people with dementia and their carers

HEALTH PATHWAYS

Information about appropriate management & how to access services across Northern Sydney

SOCIAL WORK SERVICES

Commissioned by the PHN for patients with chronic/complex health conditions

HEALTH PROFESSIONALS EDUCATION

Facts, figures, service pathways, best practice

RESOURCES

Memory Problems, Information for people with dementia and their carers

DEMENTIA QUALITY INDICATORS

To support improvement in dementia care in general practice

DISCHARGE SERVICE

Hospital dementia discharge service: case management and services to alleviate readmission commissioned by SNPHN

AX/Dx Diagnosis

CVD/stroke

Falls

Registers

Medications

Diet

Lifestyle

Carer support

DEMENTIA INDICATORS

Social Work Services

Discharge Service

Collaboration

Diagnostic

Background

The System

Health Pathways

Social Work Services

Health Professionals Education

Resources

Discharge Service

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Health Professionals Education

Resources