

# 2ND AGED CARE TECH FORUM

18-20 June 2019 | Pullman Melbourne on the Park



Embedding technology in your organisational culture to enhance operations and service delivery

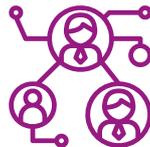
## Attend this forum and learn how to:



Examine the impact of the Royal Commission on aged care technology and service delivery



Explore the benefits of consumer centred technology to optimise care delivery



Implement methods to improve connectivity and support positive patient outcomes



Capitalise on data and biometrics to improve quality of care



Align your IT strategy with your organisational goals

## Hear from industry leaders including:



**Tim Humphries**  
Homestyle Aged Care Services  
Chief Executive Officer



**Nicole Brooke**  
The Salvation Army  
General Manager  
Clinical Quality & Compliance



**Clayton Sippel**  
Open Arms Care  
Chief Executive Officer



**Therese Adami**  
Catholic Healthcare  
General Manager



**Renzo Mostacci**  
Uniting  
Chief Information Officer



**Samantha Winter**  
Care Connect  
General Manager –  
Finance and Information  
Systems

### Roundtable sponsor:



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# Agenda

## Conference Day One Tuesday 18th June 2019

8:00 Registration opens

9:00 Opening remarks from the Chair



**Samantha Winter**  
Care Connect  
General Manager – Finance and Information Systems

### Embedding consumer-centred technology

9:10 Evaluating multiple technology investment opportunities within your organisation

- Evaluating your current technological investments and aligning this with your business goals
- Using advanced systems and infrastructure and realising the ROI on your organisation
- Trialing technology to optimise tech-based care



**Fiona Caldwell**  
Estia Health  
Chief Information Officer

9:50 Potential benefits of consumer centred technology within aged care

- Exploring how consumer centred technology is evolving in the industry
- Discussing how consumer centred technology can improve safety, quality and effectiveness of care
- Examining how you can prepare your organisation and infrastructure to leverage the new technology and mitigate potential risks



**Andrew Saunders**  
Eastern Health  
Board Director

10:30 Morning refreshments

11:00 Promoting digital inclusion within your organisation to enhance innovative aged care support

- Exploring common challenges when introducing technological advanced care
- Examining how partnerships can assist to increase technological inclusion in home care
- Realising strategies to reduce digital isolation within care homes



**Glenn Payne**  
Feros Care  
Chief Information Officer

11:40 Panel Discussion: Exploring the impact of the Royal Commission on aged care innovation and technology

- What can we expect with new technology now that the Royal Commission is driving quality care?
- How is your organisation preparing to integrate IT within their service delivery?
- How is your technological infrastructure delivering aged care services in an innovative way?



**George Lyubers**  
Thomas Holt  
Chief Information Officer



**Samantha Winter**  
Care Connect  
General Manager – Finance and Information Systems



**Andrew Saunders**  
Eastern Health  
Board Director



**Luke Greive**  
Enrich Living Services  
Chief Operating Officer



**Tim Humphries**  
Homestyle Aged Care Services  
Chief Executive Officer

12:20 Networking luncheon

1:20 Understanding why the aged care sector is risk averse when embracing new technology

- Driving a consumer centred approach and identifying the key benefits of new technology
- Eliminating risk averse mindset through collaboration with senior executives
- Exploring the key areas your organisation needs digital development to drive innovation and care



**Therese Adami**  
Catholic Care  
General Manager

2:00 Roundtable Discussions:

**Roundtable 1:**  
Implementing methods to improve connectivity and support positive patient outcomes

**Roundtable 2:**  
Exploring the latest aged care technology and identifying which is right for your organisation

**Roundtable 3:**  
Identifying appropriate tools to translate patient data and biometrics

2:40 Afternoon refreshments

3:10 The Whiddon Group: Embedding technological capability into your organisation to facilitate a more consumer-centred approach

- Exploring the next 12-18 months of the organisation's IT strategy
- Realising the challenges when integrating new infrastructure internally
- Increasing the level of technological readiness and dexterity in your organisation



**Regan Stathers**  
The Whiddon Group  
Executive General Manager Technology & Property

3:50 Translating data and insights into actionable care plans

- Realising why data is a critical enabler to develop individualised services and support for residents
- Implementing methods to translate data and insights into a personalised care plan to increase quality of care
- Exploring how organisations can implement an effective data management strategy to ensure secure access and better decision-making



**Nicole Brooke**  
The Salvation Army  
General Manager Clinical Quality & Compliance

4:30 Case Study: Evaluating how Community Vision Australia embarked on their digital transformation journey

- Exploring how Community Vision Australia is using technology to enhance customer outcomes
- Using sensors and alert systems to monitor home care residents well-being
- Examining the challenges associated with implementing new technology in home care



**Yvonne Timson**  
Community Vision Australia  
Chief Operating Officer

5:10 Closing remarks from the Chair and end of day one



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## Conference Day Two Wednesday 19th June 2019

8:00 Registration opens

9:00 Opening remarks from the Chair



**Samantha Winter**  
Care Connect  
General Manager – Finance and Information Systems

### Benefits of new technology infrastructure to support business efficiency

9:10 Delivering better quality care through cost effective innovative technology

- Opportunities for aged care with one-of-a-kind squeezable electronics
- Partnering with the industry to present solutions to their questions and exploring non-invasive rubber electronics for better aged care
- Multi-party collaborations to go from lab-to-market



**Madhu Bhaskaran**  
RMIT University  
Professor and Research Group Leader

# Agenda

## 9:50 Realising cyber security risks with your technology and safe-guarding your organisation against breaches

- Ensuring your organisation is well equipped to respond to breaches in consumer-centric information
- Identifying the common cyber risks and deploying online security tools to avoid breaches
- Tailoring your in-house cyber security system to protect patient/resident data



**Daniel Pettman**  
Baptist Care  
Chief Information Officer

## 10:30 Morning refreshments

## 11:00 Increasing operational efficiency through effective technological integration

- Embedding seamless back-end digital initiatives to increase business efficiency
- Aligning your IT strategy with your organisational goals to achieve smooth operational performance
- Understanding what the impact of back and front-end digital transformation has on the overall quality of care



**Samantha Winter**  
Care Connect  
General Manager – Finance and Information Systems

## 11:40 Panel Discussion: Keeping the human element alive in a technology-driven world

- How can new technology improve the connectability of aged care staff within facilities?
- What strategies can be implemented to balance face-to-face interaction and digital engagement with residents?
- What are the challenges associated when integrating technology in your delivery services?



**Daniel Pettman**  
Baptist Care  
Chief Information Officer



**Clayton Sippel**  
Opens Arms Care  
Chief Executive Officer



**Glenn Payne**  
Feros Care  
Chief Information Officer



**Troy Arnould**  
Goodwin Aged Care  
ICT Manager



**Therese Adami**  
Catholic Care  
General Manager

## 12:20 Networking luncheon

## 1:20 Identifying the right technological infrastructure for your organisation to optimise business performance

- Evaluating your current technology and understanding the benefits and shortcomings of it within your business and service delivery
- Exploring a diverse range of technological infrastructure and realising which is best for your organisation
- Measuring the ROI of your current technology and identifying areas that need improvement



**Clayton Sippel**  
Opens Arms Care  
Chief Executive Officer

Capitalising on data and biometrics to improve quality of care

## 2:00 Capitalising on real time data and biometrics to gain patient-centric care and increase engagement

- Examining how the impact of sensor technologies have revolutionised aged care facilities
- Realising the benefits of real time data and biometrics and its optimisation of resident and patient care
- Identifying key challenges for organisations when utilising real time data and biometrics



**Luke Greive**  
Enrich Living Services  
Chief Operating Officer

## 2:40 Afternoon refreshments

## 3:10 Exploring the new regulatory impact on the future of aged care technology

- Examining how ongoing reform will change the way the aged care industry functions
- Exploring proposed methods to deliver aged care services through increased use of technology
- Navigating challenges through technological solutions to increase quality standards



**Andrew Fisher**  
Royal Freemasons Ltd  
Manager – Information Communications Technology

## 3:50 Realising the benefits of new technologies to better track changing client needs

- Using data to monitor the health and well-being of residents and using this to benchmark your organisation
- Reducing patient risk through the implementation of biometric patient technology
- Examining how home care technology can assist care providers to better their clinical decision making



**Renzo Mostacci**  
Uniting  
Chief Information Officer

## 4:30 Closing remarks from the Chair and end of day two

*"Amazing event where the culture and drive of participants and speakers around the need for digital advancements in aged care was clearly evident."*

- Southcare Inc

## Post-Conference Workshops Thursday 20th June 2019

### 9:00 - 12:00 Workshop A: Exploring how changes in technology will influence quality of care and internal policies

To achieve a successful integration of technology within your aged care organisation, business must realise how they can capitalise on new infrastructure to increase quality of care. Explore how changes in technology can assist in your overall business satisfaction.

- Embracing the changes in aged care technology and overcoming initial integration issues
- Realising the shortcomings of your IT strategy and implementing methods to work through this
- Re-evaluating policies and procedures to ensure quality of care is not compromised
- Upskilling staff to ensure they are aware of new systems
- Exploring how digitising front and back end systems can change the way care is given



**Clayton Sippel**  
Opens Arms Care  
Chief Executive Officer

### 12:00 Networking luncheon

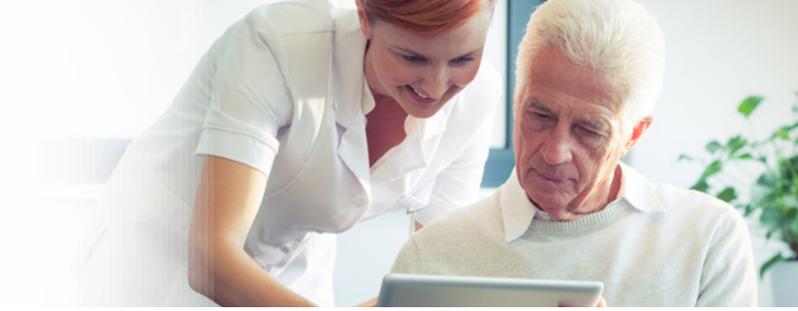
### 1:00 - 4:00 Workshop B: Exploring how new aged care peak bodies are ensuring seamless IT integration

With the new Royal Commission established within aged care, the need for continuous improvement in the sector has never been greater. Transforming your organisational and technological process can help measure and deliver innovative quality of care.

- Realising the challenges facilities are facing and the benefits of evidence based information management
- Exploring the types of innovative technology within aged care
- Evaluating your current IT infrastructure and updating this to reflect best practices
- Examining how your organisation is lowering litigations through the integration of new systems and infrastructure
- Understanding how technological upgrade can strengthen your organisation's bottom line



**Mark Nesti**  
Provider ICT  
Consultant



## Registration form

REGISTRATION FEE <small>(All prices are excluding GST)</small>	EARLY BIRD DISCOUNTS <small>(Register &amp; book before)</small>				STANDARD PRICE
	15 <sup>th</sup> March 2019	12 <sup>th</sup> April 2019	10 <sup>th</sup> May 2019	31 <sup>st</sup> May 2019	
<b>Standard Rates:</b>					
Conference only	\$1,699	\$1,799	\$1,899	\$1,999	\$2,099
Conference + one workshop <input type="checkbox"/> A or <input type="checkbox"/> B	\$2,099	\$2,199	\$2,299	\$2,399	\$2,499
Conference + both workshops	\$2,399	\$2,499	\$2,599	\$2,699	\$2,799
<b>Solution provider rates:</b>					
Conference only	\$3,899	\$3,899	\$3,899	\$3,899	\$3,899

**AN ADDITIONAL 10% GST IS APPLICABLE ON ALL CHARGES**

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Mail: Akolade Pty Ltd  
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Australia

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Today's date:  /  /

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Name	DELEGATE 2		
Job Title			
Phone		Email	
Name	DELEGATE 3		
Job Title			
Phone		Email	
Company			
Postal Address	PO BOX/STREET ADDRESS		
	CITY	STATE	POSTCODE

### DATES & VENUE

#### MELBOURNE

18th June - 20th June 2019

**Pullman Melbourne On The Park**  
192 Wellington Parade,  
Melbourne VIC 3002,  
Australia  
+61 3 9419 2000



### VIP CODE

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