Engaged Communities. Best Health. For All.

2018 - 2023





Our Investment

- 1. Services are delivered where and how people want
- 2. People can find and get what they need.
- 3. People understand and build fundamental habits for best health & wellbeing.
- 4. Communities are supportive of each other.



discharge in the home

health delivered in-home

Assessments: personalised, home-based

GP-based specialists /

Pathways and entry

Concierge / navigation

Evidence base for good health

Independent lifestyle advice

Compassionate communities

Our Value to Our Communities

Self-determination = Customised and tailored to individual needs

Affordability = Blends of public and private funding

Certainty = Predictable and sufficient supply & access

> **Coherence** = Well coordinated and integrated

Ease = User friendly and understandable

Older people remain independent, longer

Young people are resilient and connected

People with mental health conditions maximise economic and social participation

Those who are vulnerable know about, and get, care that is relevant to them

Goals

Community

Activation

system offers

service

Our

Roles

Support our community to self-determine and help itself

- **System Transformation**
- Catalyse change by enabling new approaches to health and healthcare
- Develop new partner and health services initiatives

Grow health literacy to enable self-determination

· Facilitate communities to mutually support one another

- Redesign services to heighten Quadruple Aim
- Build digital system enablers

Commissioning

Attract and distribute resources to provide services that people need most

- Carry out targeted health planning
- Leverage service improvements through commissioned services

Enable health advocacy on highest-impact determinants of health

- Member & **Provider Support**
- Build capacity for all providers of primary healthcare to adopt new tools, deal with disruption and improve outcomes



- Develop excellence in our operations, our people and our visibility
- Develop future change and skills capability

Provide core practice support for quality improvement

- Develop a subsidiary business entity
- Communicate our purpose and achievements powerfully
- Grow the capabilities and culture of our people
- Develop financial and information systems that support ongoing investment & growth

Strategies

Develop a subsidiary business entity



Our Values

Purpose

Collaboration

Impact

Agility

Capability