

Referral Flow Chart for General Practice - How To Refer Persons > 65 years age for Aged Care services (> 50 years if Aboriginal or Torres Strait Islander)

If your patient is > 65 with complex care needs and requires access to:

- Permanent Residential Aged Care
- Residential Aged Care Respite
- Home Care Packages

They require referral for a Comprehensive Assessment by ACAT

You or the patient / family can make REFERRALS VIA:

If your patient is > 65 & requires entry level assistance with any of the following:

- Personal Care
- Meals / other food services
- Transport
- Shopping
- Domestic Assistance
- Home maintenance
- Home modifications
- Social Activity
- In home respite
- Day Respite
- Cottage respite – short term overnight respite
- Nursing
- Occupational Therapy
- Physiotherapy
- Counselling
- Carer support
- Equipment & assistive technology

You or the patient / family can make REFERRALS VIA:

If your patient is > 65 and requires Urgent Access to the following:

- Northern Sydney Home Nursing:
- Allied Health (includes OT & equipment, Physio & Dietetics, Social Work, Podiatry and Speech Pathology).

You or the patient / family can also make REFERRALS VIA:

Self-Referral

Your patient > 65 / their family / friends can refer themselves for services and assessment at any time by calling the referral centre indicated for their needs.

Meals: Can be referred direct to the service where the referral is **URGENT:**

Crows Nest.....	PH: 9437 7517
Hornsby Ku-Ring Gai	PH: 9144 2044
Hunters Hill Ryde.....	PH: 9817 0101
Lane Cove.....	PH: 9427 6425
Mosman.....	PH: 9978 4130
Willoughby.....	PH: 9777 7830
Manly.....	PH: 9976 1469
Northern Beaches.....	PH: 9457 3900

Non urgent referrals need to be made through My Aged Care

Refer to My Aged Care

PH: **1800 200 422** FX: **1800 728 174**
 Mon-Fri 8.00AM-8.00PM Sat: 10AM – 2.00PM
 Via Webform at: www.myagedcare.gov.au

Refer to NSLHD Health Contact Centre

PH: **1300 732 503** FX: **98875518**
 Mon – Fri 7.30AM - 6.30PM