

Primary Care Advancement Coordinator – Aged Care

- **Dynamic not-for-profit primary healthcare environment**
- **Health, wellbeing and disease prevention focus**
- **Competitive remuneration package + salary packaging options**

Join Sydney North Primary Health Network (SNPHN). Be part of building Australia's emerging primary healthcare network.

About us

Sydney North Primary Health Network (SNHN) is one of 31 Primary Health Networks (PHNs) established by the Australian Government to increase the efficiency and effectiveness of medical services for the community.

The Role:

The Primary Care Advancement Coordinator (PCAC) is responsible for engaging with primary care providers and other relevant stakeholders, supporting them to improve patients' outcomes and experience with the healthcare system.

You will work as part of a team of PCAC's each of who work with the local providers in a defined geographical region and each with a different area of expertise.

Key outcomes;

- Allocated primary healthcare practices and providers are identified and their profiles accurately managed via the client relationship management (CRM) database.
- Allocated practices are engaged with SNPHN and receive value from the services provided.
- Allocated practices are supported to develop their capacity and capability to deliver high quality, safe, evidenced-based care to their communities.

The ideal Candidate will have the following:

Essential

- Tertiary health related qualifications e.g. nursing, allied health, or other social service or equivalent experience working in a primary care setting
- Demonstrated success as a professional in a primary care setting, particularly in residential aged care or community based services (such as home care or home support services)
- Strong demonstrated understanding of primary healthcare in an Australian setting
- Strong knowledge of the aged care sector and relevant reforms
- Relationship building and management skills
- Knowledge of or experience in implementing quality improvement methodologies
- Project management skills
- Demonstrated high level of communication skills, both written and oral

Desirable

- Account management experience and/or demonstrable experience in delivery of services through establishing professional relationships.
- Knowledge of behaviour change and/or change management principles
- Academic detailing and/or facilitation skills
- Knowledge and understanding of health service commissioning
- Experience working for a Not for Profit or government funded organisation.
- Knowledge of Australian Health Care Reform.
- Specialist knowledge and experience in one or more of the Government's key program priority areas.

Remuneration

A base salary commensurate with the not-for-profit sector will be provided and as a not-for-profit, attractive salary packaging options are available.

Special conditions

Initially the role will be for the period up to June 30, 2018 due to funding arrangements. You will require some flexibility in your work schedule to meet business needs which may require out of hours work.

Successful candidates will be required to consent to a National Criminal Record, Reference and potentially Working with Children Checks if a requirement of the role.

If this exciting new role is for you please forward your resume and covering letter **addressing the essential and desirable criteria** within this advertisement to recruitment@snhn.org.au

If you would like to know more about this role, please call, Deb Pallavicini, Primary Care Advancement Manager on 9432 8215. email: dpallavicini@snhn.org.au

Sydney North Health Network is an equal opportunity employer. To view the job description for this role please refer to the website www.sydneynorthhealthnetwork.org.au

Please submit your application as soon as possible, SNPHN may take the opportunity to progress applications prior to the nominated closing date where appropriate.

Applications close Friday 8 December 2017.