

APAC Service Update



Information for General Practitioners

APAC Service Update

Following feedback from our key stakeholders and a recent service review, APAC would like to inform you of some upcoming changes to our service.

As of 1st August 2022:

Rebranding of APAC to the Hospital in the Home (HITH) Service

APAC will be known as Hospital in the Home (HITH) to ensure there is a broader understanding of the service across referrers, patients and their families.

Dedicated HITH Intake line

Work has been undertaken to refine the referral process to efficiently onboard your patients to HITH.

HITH is launching a new referral line staffed by HITH intake clinicians.

To assist your workflow HITH has developed a smart Healthlink e-referral for GPs.

What this means for you

HITH will continue to prevent unnecessary hospital admissions.

Annually the HITH service treats approximately 3,000 patients with broad clinical conditions. HITH will continue to build on current referrals including Infectious Diseases, Cardiac, Respiratory and Aged care, with the inclusion of acute Allied health interventions.

Conditions such as cellulitis, wound infections, pneumonia, urinary tract infections, pyelonephritis, COPD, heart failure More information is available on Health Pathways –

<https://sydneynorth.communityhealthpathways.org/97125.htm>

- Will be quick and simple
- The decision to admit will be made in a timely manner
- A HITH Staff Specialist will be available to take your call

Medical Responsibility

Patients referred to HITH will be managed by the HITH Staff Specialists who will liaise with the GP as necessary.

What this means for your patient

Patients admitted to HITH have a reduced level of hospital acquired complications and will continue to receive the same high standard of care from our multidisciplinary team in the comfort of their home, aged care facility, workplace, school or our HITH clinic.

Our team is comprised of experienced registered nurses, physiotherapists, occupational therapists, social workers, pharmacists, community care aides, the medical team and administration staff.

Our commitment

The HITH service will continue to provide patient-centred care that is associated with better outcomes and increased patient and carer satisfaction while enabling a simplified referral experience.

Making a referral

Referrers can access the HITH service between 8:00am – 10:00pm, 7 days a week.

Call 1300 790 790

Fax 9462 9059

For further information 9462 9460

Referral Hotline: 1300 790 790

8:00am – 10:00pm, 7 days a week

Fax: 9462 9059

HITH Reception 02 9462 9460, 8:00am–4:30pm



**Northern Sydney
Local Health District**

