



School of Behavioural, Cognitive and Social Sciences  
University of New England  
Armidale NSW 2351  
Australia  
Phone: 02 6773 3764  
Fax: 02 6773 3820  
Email: [thaider@myune.edu.au](mailto:thaider@myune.edu.au)

**INFORMATION SHEET**  
**for**  
**CLIENTS**

I wish to invite you to participate in my research project, described below.

My name is Tahira Haider and I am conducting this research as part of my Doctor of Philosophy (Clinical Psychology) thesis in the School of Behavioural, Cognitive and Social Sciences at the University of New England. My supervisors are Associate Professor Debra Dunstan and Dr Navjot Bhullar.

|                                   |   |
|-----------------------------------|---|
| <b>Research Project</b>           | Identifying barriers and facilitators impacting psychologist practice in treating secondary psychological injuries within the State Insurance Regulatory Authority governed insurance frameworks.   |
| <b>Aim of the research</b>        | The aims of the research are: to identify barriers to psychologist's use of evidence based practice; to propose strategies to overcome these barriers; and, to explore whether client characteristics may impact psychologist practice and treatment of psychological injuries.   |
| <b>Focus Group Interview</b>      | I would like to conduct a face-to-face focus group interview with you. The focus group interview will take approximately two hours. With your permission, I will make an audio recording of the interview to ensure that I accurately recall the information you provide. Following the focus group interview, a transcript will be provided to you if you wish to see one. For participating in the discussion, you will receive lunch and \$50. |
| <b>Confidentiality</b>            | Any information or personal details gathered in the course of the study will remain confidential. No individual will be identified by name in any publication of the results. All names will be replaced by pseudonyms; this will ensure that you are not identifiable. If you agree I would like to quote some of your responses. This will also be done in a way to ensure that you are not identifiable.                                       |
| <b>Participation is Voluntary</b> | Please understand that your involvement in this study is voluntary and I respect your right to withdraw from the study at any time. You may discontinue the interview at any time without consequence and you do not need to provide any explanation if you decide not to participate or withdraw.  |
| <b>Questions</b>                  | The interview questions will not be of a sensitive nature: rather they are general, aiming to enable you to enhance my knowledge of the challenges and opportunities facing insurers whilst managing secondary psychological injury claims.   |
| <b>Use of</b>                     | I will use information from the focus group interview as part of my   |

**information** | doctoral thesis, which I expect to complete in 2018. Information from the interview may also be used in journal articles and conference presentations before and after this date. At all times, I will safeguard your identity by presenting the information in a way that will not allow you to be identified.

**Upsetting issues** | It is unlikely that this research will raise any personal or upsetting issues but if it does you may wish to contact Lifeline on 13 11 14 to talk about these things.

**Storage of information** | I will keep electronic copy of the notes and recordings of the interview on a password-protected computer in the University of New England's School of Behavioural, Cognitive and Social Sciences. Only the research team, which includes my supervisors and myself will have access to the data.

**Disposal of information** | After the successful submission of my thesis, I will hand over all the data collected in this research to my principal supervisor. The electronic data will be kept indefinitely (for future research/teaching purposes) by the principal researcher.

**Approval** | This project has been approved by the Human Research Ethics Committee of the University of New England (Approval No HE16-262, Valid to 14/11/2017).

**Contact details** | Please feel free to contact me with any questions about this research by email at [thaider@myune.edu.au](mailto:thaider@myune.edu.au).

You may also contact my Principal Supervisor, Associate Professor Debra Dunstan, at [ddunstan@une.edu.au](mailto:ddunstan@une.edu.au) or 02 6773 3764 and Co-supervisor, Dr Navjot Bhullar, at [navjot.bhullar@une.edu.au](mailto:navjot.bhullar@une.edu.au) or 02 6773 3187.

**Complaints** | Should you have any complaints concerning the manner in which this research is conducted, please contact the Research Ethics Officer at:  
Mrs Jo-Ann Sozou  
Research Services  
University of New England  
Armidale, NSW 2351  
Tel: (02) 6773 3449  
Email: [ethics@une.edu.au](mailto:ethics@une.edu.au)

Thank you for participating in this research.

Kind Regards,  
Tahira Haider, Debra Dunstan & Navjot Bhullar