



Contact Us for referrals and information

Telephone 1300 002 262

E-mail referrals@ccnb.com.au

ccnb.com.au



Social Work Service for General Practices

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A free social worker support service for general practice, making it easy to refer your patients who could benefit from short-term social care coordination.



HOW DOES THE SERVICE WORK?

GP'S and Practice staff can refer patients to the GP Social Work Team at CCNB. The team can meet patients in the practice environment or follow up at a convenient time in their home or community. The team assesses the patient's holistic needs and provides referral and linkage to a broad range of appropriate services.

WHO CAN ACCESS THE SERVICE?

General Practices in the following areas can access the service:

- Willoughby
- Warringah
- Lane cove
- Pittwater and
- North Sydney
- Mosman

Manly

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WHAT IS THE CRITERIA FOR PATIENT ELIGIBILITY?

Anyone can be referred to this service, including people who the GP Practice identifies as having one or more of the following:

- High and or complex care needs requiring support from a range of community care providers
- Carer stress or burnout requiring support and assistance in their caring role
- Difficulty navigating and accessing support services e.g the NDIS or aged care service system
- Recent and or recurrent hospitalisations due to care needs
- Complex family situation including family and domestic violence
- Alcohol or substance abuse dependency
- Indicators of loneliness and isolation

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