

Referral Flow Chart for General Practice - How To Refer Persons > 65 years age for Aged Care services (> 50 years if Aboriginal or Torres Strait Islander)

If your patient is > 65 with complex care needs and requires access to:

- Permanent Residential Aged
 Care
- Residential Aged Care Respite
- Home Care Packages

They will require referral for a Comprehensive Assessment by ACAT

You or the patient / family can make REFERRALS VIA:

Self-Referral If your patient is > 65, their family / friends can refer them for services and assessment at any time by calling the MAC referral centre. If your patient is > 65 & requires entry level assistance with any of the following:

- Personal Care
- Meals / other food services
- Transport
- Shopping
- Domestic Assistance
- Home maintenance
- Home modifications
- Social Activity
- In home respite
- Day Respite
- Cottage respite short term overnight respite
- Nursing
- Occupational Therapy
- Physiotherapy
- Counselling
- Carer support
- Equipment & assistive technology

You or the patient / family can make REFERRALS VIA:

If your patient is > 65 and requires <u>Urgent</u> <u>Access</u> to the following:

- Northern Sydney Home Nursing:
- Allied Health (includes OT & equipment, Physio & Dietetics, Social Work, Podiatry and Speech Pathology).

The GP or the patient/family can also make REFERRALS VIA:

Meals: Can be referred direct to the service where the referral is **URGENT**:

Crows Nest	PH: 9437 7517
Hornsby Ku-Ring Gai	PH: 9144 2044
Hunters Hill Ryde	PH: 9817 0101
Lane Cove	PH: 9427 6425
Mosman	PH: 9978 4130
Willoughby	PH: 9777 7830
Manly	PH: 9976 1469
Northern Beaches	PH: 9970 8399

Non urgent referrals need to be made through My Aged Care

My Aged Care

Ph: **1800 200 422** Fx: **1800 728 174** Mon-Fri 8.00AM- 8.00PM Sat: 10AM – 2.00PM Via Webform at: www.myagedcare.gov.au

NSLHD Health Contact Centre

Ph: 1300 732 503 Fx: 9887 5518

Mon - Fri 7.30AM - 6.30PM