Sydney North Primary Health Network (SNPHN) invites local GPs, Primary Care Nurses, Practice Managers and General Practice administration staff to the Triage in General Practice event. This workshop outlines the systems and processes that support reception staff, to safely and appropriately triage patients, based on RACGP standards. Participants will gain tools to ensure safe, quality care of patients by clinical and non-clinical teams to avoid health, safety and medico-legal risks.

EVENT INFORMATION

DATE       Wednesday 6 September 2017
TIME       6:00pm registration and dinner
           6:30-9:30pm workshop
VENUE      Epping Club, 45 Rawson Street, Epping

SPEAKERS
Simon Gould - Simon has an Associated Degree in Vocational Education & Training, Diploma of Paramedical Science and a Cert IV in Workplace Training and Assessment. He is accredited as an RACGP EAR and ACRRM provider

LEARNING OUTCOMES
• Implement a triage system in a general practice to mitigate risk in relation to the allocation of patient appointments that complies with RACGP practice standards.
• Safely and appropriately implement triage skills in general practice, including those relating to telephone calls, procedures in the waiting room and interaction with the general practice team.
• Use triage tools and guidelines to recognise and prioritise patients in the waiting room.
• Document triage interactions, including advice received from other staff members.

COST     No cost for GPs and health professionals practising within the SNPHN region

ENQUIRIES    Cathy or Judy - Education Team – 9432 8250  events@snhn.org.au

PLEASE NOTE: Due to high demand, this training is limited to TWO participants per practice

☐ I would like to attend             ☐ Yes, I do have special dietary requirements

Name   ___________________________    Phone   ___________________________
Email  ___________________________    GP CPD Number ________________________

□ Email address is required for workshop confirmation purpose

Practice Name  ___________________________
Practice Address ___________________________

I am a:  ☐ GP  ☐ Practice Nurse  ☐ Practice Manager  ☐ General Practice admin staff

To register please reply to events@snhn.org.au or fax this form to 8088 4770

This activity has been allocated 6 category 2 points under the 2017-2019 RACGP QI&CPD Program, activity number 107095