

I want to create a My Health Record for someone who is over 18 and is not capable of making their own decisions

What

You can create, access and manage a My Health Record for someone who is over 18 and is not capable of making their own decisions



My Health Record is a secure online summary of an individual's key health information. In certain situations, you can create a My Health Record for someone else, control what goes into it, and decide who is allowed to access it. You can also choose to share their health information with doctors, hospitals and other healthcare providers.

Why

Faster access to health information in an emergency



My Health Record can allow for faster administering of appropriate healthcare information which can be important in an emergency. For those with special care needs, the ability to connect their treating healthcare providers will mean safer and better healthcare.

My Health Record can also record preferences for an individual's important life wishes such as organ and tissue donation decisions, as well as store advance care planning documents, and the contact details of any custodians.

How

You can apply to create, access and manage a My Health Record for someone over 18 in one of two ways:



You can apply to create, access and manage a My Health Record for someone over 18 by:

1. Visiting myhealthrecord.gov.au and apply in writing
2. Visiting a Medicare Service Centre

You can only manage the records of dependants or individuals over 18, if you are authorised by law, or are an appropriate person to act on their behalf.

When



You can create someone for a My Health Record at any time

Do you live in a trial area?

If an individual lives in Nepean Blue Mountains or Northern Queensland, you will not need to create a My Health Record as they may have had one automatically created for them. You can apply to access their record online by visiting:

- myhealthrecord.gov.au or
- my.gov.au

What is an Authorised Representative?

In the My Health Record system someone who is managing a My Health Record on someone else's behalf is called an Authorised Representative. For people over 18 years of age, an Authorised Representative can be someone who is authorised by law or are an appropriate person to act on their behalf.

For more information

For more information on registering for or accessing a My Health Record visit:

myhealthrecord.gov.au/stepbystep

For more information on setting privacy controls visit:

myhealthrecord.gov.au/privacy

For more information on Authorised Representatives visit:

myhealthrecord.gov.au/parentsandcarers

I want to give someone access to My Health Record and I am over 18

What

You can give a trusted person, like a family member, friend or carer, access to your My Health Record



My Health Record is a secure online summary of your health information. You can control what goes into it, and who can access it. You can choose to share your health information with your doctors, hospitals and other healthcare providers.

Why

My Health Record allows others to help you manage your health information



If you have trouble accessing your My Health Record information online, you can invite others such as a family member, to view the information on your record and help you manage it.

My Health Record can record preferences for your important life wishes, such as organ and tissue donation decisions, as well as storing your advance care planning documents, and the contact details of any custodians.

How

You can add a Nominated Representative to your My Health Record by visiting myhealthrecord.gov.au or my.gov.au



Nominated Representatives can manage a My Health Record in three ways:

1. Full access Nominated Representatives can view, edit, upload and remove information, but can not cancel your My Health Record.
2. Restricted access: The Nominated Representative can view all documents including those you have marked as restricted.
3. General access: The Nominated Representatives can view all documents except those that you have marked as restricted.

Note: Nominated Representatives can access a record with a Personal Access Code (PAC).

When



You can register for a My Health Record, or invite others to access your record at any time

What is a Nominated Representative?

In the My Health Record system someone who is able to access another person's My Health Record is called a Nominated Representative. A Nominated Representative is appointed by the individual (or by an Authorised Representative on behalf of the individual).

For more information

For more information on registering for or accessing a My Health Record visit: myhealthrecord.gov.au/stepbystep

For more information on setting privacy controls visit: myhealthrecord.gov.au/privacy

For more information on Nominated Representatives visit: myhealthrecord.gov.au/parentsandcarers